

Your voice and perspective matter!

Q: How can I help to improve the quality of Total Hip and Total Knee Arthroplasty procedures?

A: You are the only person that can provide important input on your day-to-day pain and mobility to your doctor and care team.

When you complete a **patient-reported outcome survey**, you communicate your symptom levels, both before and after your procedure, to your doctor and care team.

Your responses can help you and your doctor make the best possible decision about your care. Your responses will be used to evaluate the quality of care at Berkshire Medical Center and Fairview Hospital compared to other hospitals and can encourage quality improvements. In the future, it will also help patients like you view and compare hospital results before getting a total hip or total knee arthroplasty procedure.



Berkshire Health Systems
Orthopaedic Service Line
Jones Bldg. RM044
725 North Street
Pittsfield, MA 01201



PLACE
STAMP
HERE



Patient Guide: Total Hip Arthroplasty and Total Knee Arthroplasty Patient-Reported Outcome-Based Performance Measure (THA/TKA PRO-PM)

Learn about how you, as a patient, can help improve the quality of Total Hip and Total Knee Arthroplasty procedures across Berkshire Health Systems (BHS) and across the nation. BHS's hospitals include Berkshire Medical Center and Fairview Hospital.



Overview of the Total Hip Arthroplasty/ Total Knee Arthroplasty Patient-Reported Outcome-Based Performance Measure (THA/TKA PRO-PM)

Berkshire Health Systems is dedicated to increasing the safety and quality of hip and knee arthroplasty procedures. Your care team will ask you to fill out surveys about your pain and mobility. Responding to these surveys will encourage shared decision-making and promote collaboration in care planning throughout your recovery.

The goal of the hospital-level THA/TKA PRO-PM is to measure improvement in patient's self-assessment of their pain and mobility prior to and after their elective, hip and/or knee procedure.

Many patients have a hip and knee procedure to decrease their symptoms and improve their quality of life. You are the only person that can provide information about your health status and this information is important to your care team. By communicating your pain, stiffness, and mobility levels before and after your procedure, you can provide them with information they can use to adjust your care.

Q: What is in the surveys?

A: Your provider will ask you to answer a quick 6-7 question survey about your hip and/or knee pain levels and mobility.

In addition, you will be asked about other pain you have (back pain and other lower limb joint pain), use of chronic narcotics, health literacy, and mental health.

Q: How long will it take to complete?

A: The survey format is user friendly and takes approximately 10 minutes to complete.

Q: When will I complete the surveys?

A: The surveys will have to be completed 0 to 90 days before or on the date of your procedure. Then the surveys will be repeated between 56 and 90 days and again between 300 to 425 days after your procedure. We strongly encourage you to complete these surveys before and after your procedure so your improvement can be assessed.

Q: How will my responses be used?

A: Your care team may use your survey responses to improve the care they provide to you. Your responses will also be used to calculate and publicly report information on how well patients at your hospital improve after a total hip or total knee arthroplasty procedure. This can help other patients decide where to seek care.

Q: How can I access and complete the surveys?

A: Your nurse navigator at Berkshire Orthopaedic Associates, an affiliate of Berkshire Health Systems, provided access to Force Therapeutics' app prior to surgery. If you are not able to use Force for completing surveys, paper copies will be provided.

- You will receive an email (or text) from Force Therapeutics with instructions on setting up your account. After setting up your account, you will receive notifications to complete the survey before surgery, around 8 weeks and 1-year after surgery.
- Surveys are easy to complete using a secure link. Paper surveys can be returned to your nurse navigator, pre-anesthesia, or Orthopaedic Service Line Administrator.
- Keep your link to Force for continued access to education materials and videos.
- If you have questions, you may contact the nurse navigator at Berkshire Orthopaedic Associates, or the Orthopaedic Service Line Administrator at (413) 447-2544.

Q: Where can I find more info?

A: Additional information can be found in your "Total Joint Replacement Patient Guidebook" or by visiting CMS's website: qualitynet.cms.gov/inpatient/measures/THA_TKA

Contact Us

Berkshire Health Systems
Orthopaedic Service Line Administrator
Jones Bldg. RM044
725 North Street
Pittsfield, MA 01201