

Berkshire Health Hub

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October 2025

Berkshire Health Systems Master Facility Planning for a Healthier Tomorrow

Hospitals are facing rapid changes in healthcare delivery, workforce needs, and patient expectations. With more care shifting to outpatient settings and the need for flexible, efficient spaces, now is the time for Berkshire Health Systems (BHS) to reimagine its facilities so that we can continue delivering exceptional care that is closer to home—today and for years to come.

Aligning the infrastructure needs across the system to provide the highest quality care and exceptional patient experience has been a top priority for BHS since adopting its new mission to advance the health and wellness for everyone in our community in a welcoming, inclusive, and personalized environment. This work began with the development of a system-wide Master Facility Plan.

The BHS leadership team began by identifying priority improvements and upgrades. They then partnered with ERDMAN—a national leader in healthcare strategy, design, and implementation—to ensure the plan

aligns with the health system's strategic goals, enhances operational efficiency, and elevates patient care.

As the master facility planning process continued, changes to the U.S. Centers for Medicare and Medicaid Services regulations presented BHS with an opportunity to invest in reopening North Adams Regional Hospital (NARH) as a critical access hospital in North County.

"Re-establishing inpatient beds at the new NARH was a key component of our organization's strategy to keep health care closer to home," said Darlene Rodowicz, BHS President and CEO.

Once NARH was opened, ERDMAN returned to the master facility plan and began assessing building conditions, analyzing market trends to anticipate patient needs, and engaging internal and community stakeholders to evaluate each facility's strengths and opportunities.

-continued on page 3



Master facility planning provides a clear roadmap to modernize aging buildings, create spaces that support the evolving needs of staff and patients, and ensure every investment aligns with the BHS mission to advance health and wellness for everyone in our community.

A new Fairview Hospital outpatient building: The hospital building (pictured) will add 44,000 square feet for the services patients need the most—an expanded Emergency Department, Imaging Suites (including a new MRI), and space for Surgical Services.

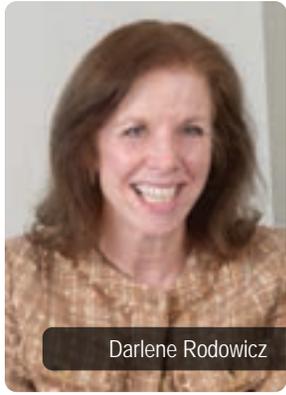
IN THIS ISSUE

Letter from the President & CEO.....	2
Awards & Recognition.....	2
Master Facility (Continued).....	3

Nursing Excellence.....	4
Expanded Surgical Services.....	5

Daisy Awards.....	5
Donor Lisings.....	6 - 11
Annual Fund.....	12

A Letter from Darlene



Dear Donors and Friends,

Amid ongoing uncertainty in the national healthcare landscape, BHS leadership and the Board of Trustees remain united in purpose: to continue investing in our patients, our people, and our community. Through this lens, we are strengthening our health system and bringing excellent care closer to home.

A powerful example of this commitment is the reopening of North Adams Regional Hospital in March 2024. Since then, the critical access hospital has cared for thousands of North Berkshire families through a dedicated team of providers and support staff. New clinicians joined the NARH medical staff, and new services—including Pain Management and expanded Wound Care—are enhancing access to care. We are deeply grateful for the ongoing support and trust of the North Berkshire community, which continues to make this progress possible.

Next, I want to highlight two important milestones recently achieved by our BHS staff that stand out as powerful examples of our strong financial foundation and our collective commitment to providing care that not only meets—but often surpasses—the standards of hospitals across Massachusetts and, in some cases, the nation.

- In June, Berkshire Medical Center (BMC) once again received full accreditation from the Joint Commission. This extensive survey happens every three years, and the renewed accreditation is a testament to the work the entire staff puts in each day to ensure the highest quality care for our patients.
- In August, *Becker's Hospital Review*, a national news resource on hospitals and health systems, included BHS in its list of 56 health systems with strong operational metrics and solid financial positions, according to reports from credit rating agencies Fitch Ratings and Moody's Investors Service released in 2025. The AA- rating for BHS received by Fitch is significant, because it reflects our solid financial profile and stable outlook.

In this issue, you'll learn about the BHS facility master planning process and our first major project, the revitalization of the Fairview Hospital campus. You will also read about how Chief Nursing Executive Brenda Cadorette is building a leadership team that is investing in our nurses to provide them with the structure, clinical development, growth opportunity, and resources needed to provide excellent care at all BHS facilities.

Lastly, I want to thank our many donors whose financial support plays a vital role in helping us accomplish many of the projects and initiatives that are underway, including the new Fairview Hospital campus revitalization. We so appreciate your generosity, and I hope you will consider making an end-of-year annual gift to support our mission. Thank you!

Wishing you and your family a wonderful holiday season.

Warm regards,



Darlene Rodowicz, President & CEO, Berkshire Health Systems



Berkshire Health Systems is especially proud to share that BMC and Fairview Hospital both achieved Health Care Equity Certification from The Joint Commission in 2025—a prestigious recognition of our system-wide commitment to making health equity a strategic priority. This certification reinforces our promise to serve all our patients with dignity, clinical excellence, and compassion, and reflects our commitment to upholding the highest standards of healthcare, quality, and safety.

To learn more about our latest awards and accreditations, including 16 recognitions for excellence across all three of our hospitals from the American Heart Association, please visit berkshirehealthsystems.org/awards.

Planning for a Healthier Tomorrow -continued from page 1

"In partnership with the Board of Trustees, staff members across the system, and community members, ERDMAN is ensuring the master facility planning process reflects the needs of our community," said BHS President & CEO Darlene Rodowicz.

BHS Master Facility Planning for a Healthier Tomorrow

As the primary teaching hospital and the largest campus within BHS, transformative renovations are being planned for Berkshire Medical Center (BMC) that will strengthen its role as a welcoming hub for care and learning in central Berkshire County.

The Medical Arts Complex on the BMC campus has already seen important improvements, including a new HVAC system that was completed earlier this year, and a successful parking lot expansion that opened in September. Future interior renovations will be incorporated into the plan for BMC.

"The master facility plan for BMC will position this campus as a thriving, efficient, and accessible hub for a spectrum of inpatient, surgical, and outpatient services in central Berkshire," said Tejas Gandhi, Chief Operating Officer of BMC.

Fairview Hospital Campus Revitalization

Modernizing Fairview Hospital has been on the horizon for years. Recently, the Board of Trustees approved ERDMAN's plan to revitalize Fairview Hospital's campus. The plan features the construction of a new outpatient building adjacent to the current hospital, with an innovative design to better integrate new technologies and provide a

more welcoming, personalized, and inclusive environment for patients and visitors.

The outpatient building will include new surgical and imaging suites, a state-of-the-art MRI machine, and a larger, modern emergency department. Once open, the existing inpatient rooms will be renovated into private, updated patient rooms. Together, these enhancements will create space for advanced treatment and technology, ensuring Fairview Hospital can continue to meet the changing needs of the community.

"I am excited to lead the development of a new outpatient building for Fairview—one that reflects today's standards of care and provides a modern, flexible infrastructure to meet both current needs and future growth. We will be inviting our many donors and volunteers to support this vital project, which will further strengthen Fairview Hospital."

**-Tony Scibelli,
Chief Operating Officer, Fairview Hospital**

The new Fairview Hospital outpatient building entrance (pictured) will feature a modern walkway connecting to the current hospital, blending natural elements with contemporary architectural design.



A generous contribution in 2024 allowed BHS to immediately upgrade the Fairview Hospital laboratory. Construction on the Gene Dellea Laboratory at Fairview is in full swing and will be finished in early 2026.



Building a Unified Vision for Nursing Excellence

Transformational nursing leadership requires vision, deep clinical knowledge, and strong expertise to guide organizations through today's complex healthcare environment.

In April 2025, BHS took steps to chart a strong course for nursing with the appointment of Brenda Cadorette as the health system's first Chief Nursing Executive (CNE). In this new role, Cadorette is guiding the creation of a unified nursing governance structure that promotes professional nursing practice, fosters growth and innovation, and ensures that the highest quality nursing care is consistently delivered to all BHS patients.

"Brenda has been an exceptional nurse leader at BMC," said Darlene Rodowicz. *"Drawing on her 30 years of experience in both bedside nursing and progressive leadership roles, Brenda is ideally suited to help elevate, standardize, and celebrate the practice of nursing across the Berkshire community."*

In the months following her transition, Cadorette partnered with BMC COO Tejas Gandhi, Fairview Hospital COO Tony Scibelli, and NARH COO Laurie Lamarre to build a nursing leadership team that will support and empower nurses across the organization. *"I am so pleased to be partnering with such a talented, experienced team of nursing leaders as we continue this work together,"* said Cadorette.

"Investing in our nurses is our top priority," said Cadorette. *"From processes and structure to clinical development and professional growth opportunities, we are committed to supporting our frontline caregivers with the resources they need to provide excellent care in an environment that recognizes and celebrates their efforts."*

BMC Nurses Lead the Way in Healthy Work Environment Academy

One of the first initiatives to demonstrate empowered nursing is the statewide Healthy Work Environment (HWE) Academy, which is currently being implemented at BMC on the 4 West Oncology unit. The HWE Academy is part of an initiative by the Massachusetts Health & Hospital Association (MHA) to make the Commonwealth a leader in healthy and innovative work environments for nurses and care teams. BMC is proud to be selected as one of 10 hospitals to participate in the first cohort of this initiative.

At BMC, the 4 West unit nursing team is leading the way in this initiative, using an evidence-based program provided by the American Association of Critical Care Nurses/Clinical Scene Investigator Academy (AACN-CSI). The 4 West nurses, who often care for patients with serious and advanced illnesses, launched a project to empower their colleagues and ultimately enhance comfort for patients in end-of-life care. By creating resources for education, coaching, and mentoring specific to end-of-life care on their unit, the HWE nurse leaders are providing their colleagues with knowledge, support, and encouragement to become change agents. Through similar initiatives like this one, the HWE Academy strives to create nursing teams that lead sustainable improvements in workplace culture, nurse retention, and patient outcomes.

Newly-Appointed Nursing Leadership



Brenda Cadorette

leadership and helped shape the delivery of high-quality patient care.

Brenda Cadorette, MSN, RN, NEA-BC, joined BHS in 1995 as a nursing assistant. She went on to serve in a number of leadership roles at BMC. Prior to her appointment as Chief Nursing Executive, Cadorette served as Vice President of Acute Care and Chief Nursing Officer at BMC for 11 years, where she provided steady



Joan Pezzano

Joan Pezzano, MSN, was appointed Associate Chief Nursing Officer (ACNO) in March, overseeing all nursing departments at Fairview Hospital. Prior to this appointment, Pezzano served as Director of the Family Birthplace since 2018 and held a similar ACNO role at Sharon Hospital, before joining Fairview.



Carlo Reale

Emergency Department for the past five years.

Carlo Reale, DNP, BSBA, RN, NEA-BC, joined BMC in July as Associate Chief Nursing Officer. Reale has 25 years of nursing and hospital operations leadership at St. Francis Hospital in Hartford, CT and Baystate Medical Center in Springfield, MA. Most recently, Reale served as Nursing Director of Baystate Medical Center's



Jennifer Bach-Guss

Jennifer Bach-Guss, MSN, RN, FACHE, NEA-BC, joined NARH as Assistant Chief Nursing Officer. Bach-Guss comes to North Adams from Lancaster, New Hampshire, where she served as Chief Nursing Officer and Vice President for North County Healthcare, a four-hospital system with three critical access hospitals.

Berkshire Health Systems Expands Surgical Services from South to North Berkshire

Whether facing an urgent medical need or managing routine care, patients benefit in many ways from having healthcare close to home. Nearby services make it easier to keep up with regular appointments and follow treatment plans, which leads to better health outcomes.



Berkshire Health Systems is proud to share that patients in South and North Berkshire have expanded access to comprehensive surgical services—available right at Fairview Hospital and NARH.

Mark A. Taylor, II, MD, joined Fairview Hospital in 2022, and teamed up with George Veinoglou, MD, who provided surgical care for the South Berkshire community for decades.

As Dr. Veinoglou prepares for retirement, Dr. Taylor has taken on the role of primary surgeon at Fairview. He received his medical degree from the University of Nevada School of Medicine, Reno, NV, and completed his residency in general surgery at the University of Utah Hospital, Salt Lake City.

"Having lived all my life in the West, things are quite a bit different in the Berkshires," said Dr. Taylor. *"However, my wife, kids, and I truly love this area, especially the welcoming community."*

Brett Matthews, DO, a board certified and fellowship trained surgeon, joined the medical staff at NARH in July. He is currently accepting patients in need of general surgery and endoscopy services.

Dr. Matthews has been practicing general and minimally invasive surgery for the past eight years and spent the last three years at Anna Jaques Hospital in Newburyport, MA. He received his medical degree from

the University of New England College of Osteopathic Medicine and completed his residency at Berkshire Medical Center. He also completed a residency at the University of Hawaii, Honolulu, and a fellowship in upper GI endoscopy, advanced laparoscopy, and bariatric surgery at the University of Massachusetts.



"I began my surgical training here in the Berkshires," said Dr. Matthews. *"I am honored and excited to return to the area and give back to the community that helped me become the surgeon I am today."*

For appointments with Dr. Taylor, call 413-644-6499. For appointments with Dr. Matthews, call 413-663-5411.

DAISY Awards: National Recognition for Extraordinary Nursing Care



The DAISY (Diseases Attacking the Immune System) Award is an international recognition program that honors and celebrates the skillful, compassionate care nurses provide every day. It is awarded to nurses in thousands of hospitals, including BMC. In all, 21 DAISY Awards have been bestowed on BMC nurses.

Among the latest recipients is Whitney Stengl, RN. Whitney was working in the Emergency Department when she was nominated in 2025.

"Whitney went above and beyond with my sister and me, as we were trying to keep Mom from pulling out her NG tube, hurting herself and us," explained the daughter of an 88-year-old BMC patient who nominated Whitney.

"Whitney was there with us for several hours, monitoring Mom's breathing and vitals and communicating with her doctors, as Mom continued to struggle. She handled everything with professionalism, sensitivity, and understanding. We are so grateful for her care."

Berkshire Health Systems is proud of all its nurses, who strive to provide the highest standard of care for every patient, every day.



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at Berkshire Health Systems,
THANK YOU!*

"I am a therapist and I worked as a hospital social worker during my career. At 83, I am acutely aware of ageism and it is important to me to be a participant in my healthcare. It was a real cooperative effort at BMC. The entire team treated me with respect and involved me in decisions regarding my care. It was a terrific experience." —Roberta



Roberta Todras is pictured with her husband Laird Whitehill. As one of the first individuals in the Berkshires to be hospitalized with COVID-19, Laird joins Roberta in praising the extraordinary care provided at BMC.

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During her three-week hospitalization at BMC, Roberta Todras briefly required care in intensive care, then regained her strength on the medical floor and the inpatient rehabilitation unit. Roberta and her husband Laird donated to BMC in honor of her team of caregivers and the excellent care she received.

Your unrestricted gift to BMC, Fairview Hospital, or NARH helps us provide extraordinary care closer to home. Please scan the QR code or visit berkshirehealthsystems.org/donate



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A newsletter for our donors, community partners, and patients with timely news and information about Berkshire Health Systems and its hospitals, clinics, and programs.

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