

Organization Information

Organization Name:	Fairview Hospital
Address:	29 Lewis Avenue
City, State, Zip:	Great Barrington, Massachusetts 01230
Website:	www.berkshirehealthsystems.org
Contact Name:	Lauren Smith
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Contact Address: (Optional, if different from above)	29 Lewis Avenue
City, State, Zip: (Optional, if different from above)	Great Barrington, Massachusetts 01230
Organization Type:	Hospital
For-Profit Status:	Not-For-Profit
Health System:	Berkshire Health Systems
Community Health Network Area (CHNA):	Community Health Network of Berkshire County(CHNA 1),
Regions Served:	Alford, Egremont, Great Barrington, Lee, Lenox, Monterey, New Marlborough, Otis, Sandisfield, Sheffield, Stockbridge, Tyringham, West Stockbridge,

Mission and Key Planning/Assessment Documents

Community Benefits Mission Statement:

Acknowledging our status as a charitable organization, Fairview Hospital's Community Benefits Report restates the ongoing commitment to identify, prioritize and address health needs and play an active role to improve the health status for every member of our rural community. This report covers our efforts of FY25, including dates from October 1, 2024, to September 30, 2025.

Fairview Hospital's Community Benefit plan is evidence of partnerships, community engagement and outcomes that reflect our goal to identify and address the health needs and gaps existing in our community, with specific focus on vulnerable constituents in our region. We hold a fundamental commitment to reduce disparities and institute strategies and activity that improve health status and health equity for everyone. Fairview is aligned with the mission of Berkshire Health Systems "to advance health and wellness for everyone in our community in a welcoming, inclusive and personalized environment, " Fairview Hospital serves as the front door to primary acute healthcare in the southern Berkshires and broadens to connect our community to more specialized services at Berkshire Medical Center and other regional tertiary healthcare facilities to meet our patients' need.

In FY25, Fairview Hospital implemented a community benefits plan which included programs and services that address key issues facing our community. As an anchor institution in a rural region, the hospital plays a multi-dimensional role in improving our community health on many levels: caregiver, employer, community partner and as a center of rural collaboration and workforce development. In addition, we play a role in addressing the social determinants of health which impact many members of our community. In FY25, Fairview Hospital participated in the Community Health Needs Assessment process to update important information about the health status of our community, including new areas of focused priorities for FY26 as identified in the recently published Berkshire Health Systems (BHS) CHNA.

We will continue our ongoing efforts to increase access, improve health status and impact the strength, vibrancy and resources available to the southern Berkshire community in our role as the region's largest employer and partner to those organizations that serve the needs of our neighbors.

Target Populations:

Name of Target Population	Basis for Selection
Older Adults	U.S. Census, state and local data identify the high number of elders living in the Berkshires. Over 23% of adults in Berkshire County are over 65, with Great Barrington having the largest proportion of older adults over 85 (4.6%). The geographic vastness, remote isolation and lack of transportation for many individuals in the remote towns in the service area creates significant and complex obstacles to healthcare, including primary care and chronic disease management, particularly for the most economically vulnerable. In addition, this group faces challenges in comfort with and access to wifi to receive updated health information. Many local senior centers serve a valuable role in reaching out to elder communities.
Young children and their parents and caregivers	Local school district statistics reflect the continued trend to decreased enrollment, an increase in students qualifying for support services and an increase in students whose first language is not English. Both Berkshire Hills Regional School District and Southern Berkshire Regional School District reported near or above that benchmark in their elementary grades, and significantly above it in some schools. Roughly 40 to

	47% of students in both districts come from families experiencing measurable economic distress as defined by federal safety-net program participation, with the highest concentrations at the elementary level in both districts. An increase in utilization at area food pantries are further evidence of financial difficulty. Of note, there is no free summer lunch program for students and families that qualify during the school year.
Immigrants and refugees	Local school statistics reflect significant growth in the southern Berkshire immigrant community leading to increased need of services. According to the US Census Bureau, Berkshire County reports a Latino population of 4.6% with Great Barrington reported to have 11.6%. Although this is lower than the state averages, challenges living in a rural community create significant obstacles for non-English speakers, including fear, information, insurance, transportation. Fairview Hospital is committed to building a trusted relationship with area service organizations and the populations that provide a network of care for immigrants. I

Publication of Target Populations:
Not Specified

Community Health Needs Assessment:

Date Last Assessment Completed:

August, 2025

Data Sources:

Not Specified

CHNA Document: [CHNABHS25.PDF](#)

Implementation Strategy:

Implementation Strategy Document: [BHSCHIP2026.DOCX](#)

Key Accomplishments of Reporting Year:

Fairview Hospital exists within a geographically expansive region defined by many distinct, small rural communities. The access challenges faced by our neighbors are not merely logistical inconveniences – they represent genuine health equity concerns. Bridging that gap is central to our identity and our obligation as a Critical Access institution. Our presence ensures that residents of the southern region receive timely, appropriate care close to home, while our system integration ensures they can seamlessly access more advanced resources when needed. Fairview Hospital carries a multi-dimensional role in our community – as caregiver, employer, community partner, and a hub for rural collaboration and workforce development.

Key accomplishments aligned to our FY’25 goals include:

1. Reducing Isolation and Improving Health Literacy Among Rural Elders
Through expanded engagement at local senior centers and programs such as the Senior Ambassador Supper/Lunch Club and the "We Ask Because We Care" initiative, Fairview Hospital actively reaches rural older adults to reduce social isolation, ease fear around healthcare, and connect seniors with the health resources they need to thrive.
2. Strengthening Support for Young Families
Fairview Hospital supports the health and stability of young families through its partnership in the Southern Berkshire Care Collaboration and the Food Box Collaboration, ensuring that parents and children have access to essential care, nutrition, and community resources during critical early years.
3. Expanding Access for Immigrants and Non-English Speakers
Recognizing that language and cultural barriers can be serious obstacles to care, Fairview Hospital provides insurance coverage assistance, professional translation services, culturally relevant health information, and both direct and indirect support services – ensuring that all community members can access the care they deserve.
4. Advancing Rural Maternal and Child Health
Fairview Hospital is committed to healthy beginnings for mothers and babies through provider stabilization, childbirth education, and breastfeeding support. Special programs also address the emotional and mental health challenges of new parenthood, including postpartum depression, ensuring comprehensive care beyond delivery.
5. Tackling Homelessness and the Local Housing Crisis
Fairview Hospital takes an active role in addressing housing insecurity by providing financial support to key community partners, including Construct and the Community Development Corporation, and by leading collaborative solutions through the Southern Berkshire Rural Health Network.

Plans for Next Reporting Year:

Plans for the upcoming reporting year are grounded in the recently completed Community Health Implementation Plan for Berkshire Health Systems, reflecting both the continuity of our long-standing commitments and a renewed focus on the most pressing needs of the communities we serve.

In FY 2026, Fairview Hospital will build upon existing programs and initiatives that address the health status of our community, with particular emphasis on three focus areas identified as having significant need and clearly defined target populations: Maternal Health and Birth Equity, Mental Health Equity, and Substance Use and Recovery Equity.

Informed by prior community health assessments, our historical commitments, and the priorities established by the Attorney General, Fairview Hospital and Berkshire Health Systems hospitals will continue to address the following enduring priorities: healthy eating, active living, and food insecurity; health issues specific to elderly and aging populations; and chronic disease prevention and management.

Self-Assessment Form: [Hospital Self-Assessment Form - Year 1](#)

Community Benefits Programs

Access to Care	
Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	No
Program Description	Fairview Hospital will provide uninsured or underinsured patients with information and enrollment assistance to address barriers to accessing healthcare. During FY25, the office increased staffing to meet the demand for assistance.
Program Hashtags	Not Specified
Program Contact Information	Erin Hartwiger, Advocacy for Access, Fairview Hospital, 29 Lewis Avenue, Great Barrington, MA 01230

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital will facilitate access to needed healthcare services and care through free assistance to connect individuals to appropriate state health insurance plans.	In FY2025, there were 3,400 patient encounters. The Advocacy for Access staff facilitated the enrollment/re-enrollment of 2,650 consumers into MassHealth or other health coverage programs. Included in this number are 738 children and 204 adults over the age of 65.	Outcome Goal	Year 1 of 3
Fairview Hospital provides a resource for disabled individuals to access the insurance plans needed for healthcare services, particularly individuals and families struggling with mental health and cognition issues in a rural community where access to professionals is limited.	Fairview Hospital's Advocacy for Access Office provides a free resource to assistance in filling out disability applications and assists physician offices with information and resources to access needed health services. In FY25, the Advocacy for Access Office served 87 disabled patients and submitted 19 Disability supplements to assist in obtaining Mass Health, including mental health services.	Process Goal	Year 1 of 3
Fairview Hospital is committed to helping families with children have access to care and services they need to succeed in school.	Fairview Hospital partners with the Berkshire Hills Collaborative Care Program at Berkshire Hills Regional School District to connect families to resources, including medical providers, to succeed in school by having access to needed supports. In FY'25 , the program underwent restructuring and was re-launched in September, 2025.	Process Goal	Year 1 of 3
Fairview Hospital supports equitable access to healthcare by reducing language barriers for Limited English Proficiency (LEP) populations in the southern Berkshires. Through collaboration with community partners, the hospital participates in health fairs, Latino-focused event, food pantry initiatives, and education programs, providing bilingual materials and on-site interpreter support.	In FY25, Fairview Hospital's Interpreter Services Department supported access to healthcare by providing 3579 in-person onsite interpreter encounters, 1413 patient encounters using video interpreting, as well as 719 phone interpreting encounters. During these events, Interpreter Services provided education and resource navigation in addition to translation support. In addition, Fairview Hospital Maternal Child Health provides a certified, bilingual doula to support mothers in labor.	Outcome Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Housing Stability/Homelessness, Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Built Environment, Employment, Housing, Social Environment, Violence,
Health Issues	Social Determinants of Health-Access to Health Care, Social Determinants of Health-Uninsured/Underinsured,
Target Populations	• Regions Served: Alford, County-Berkshire, Egremont, Great Barrington, Mount Washington, New Marlborough, Otis, • Environments Served: Rural, • Gender: All, Female, Male, Transgender, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Disability Status, LGBT Status, Refugee/Immigrant Status,

Partners:

Partner Name and Description	Partner Website
Berkshire County ARC	www.bcarc.org
Berkshire Community College	www.berkshirecc.edu
Berkshire South Regional Community Center	www.berkshiresouth.org
Berkshire Taconic Community Foundation	www.berkshiretaconic.org
Berkshire Hills Regional School District	www.bhrsd.org
Community Health Programs	www.chpberkshires.org
Construct, Inc.	www.constructinc.org
Elder Services of the Berkshires	www.esbci.org
Farmington River School District	www.frrsd.org

Community Legal Aid - Pittsfield	www.masslegalservices.org
Southern Berkshire Regional School District	www.sbrsd.org
Volunteers in Medicine	www.vimberkshires.org
Fallon Health	www.fchp.org
Mass Hospital Association	www.mhalink.org
Southern Berkshire Chamber of Commerce	ww.southernberkshirechamber.com
The People's Pantry	www.thepeoplespantrygb.org
Mass Health	www.mass.gov/topics/masshealth
Medicare	www.medicare.gov
Massachusetts Social Security	www.mass.gov/info-details/social-security
CHP/Barrington Obstetrics and Gynecology	www.chpberkshires.org/barrington-ob-gyn
The Brien Center	www.briencenter.org
Pediatric Development Center	www.pediatricdevelopmentcenter.org
Lee Public Schools	www.leepublicschools.net
Spectrum Health Systems	www.spectrumhealthsystems.org
Railroad Street Youth Project	www.rsyp.org
Rural Recovery Resources	rural-recovery.org
MACONY Pediatrics	www.berkshirehealthsystems.org

Chronic Disease Management Programs	
Program Type	Direct Clinical Services
Program is part of a grant or funding provided to an outside organization	No
Program Description	Rural Americans are more likely to die from chronic disease according to a study from the Centers for Disease Control and Prevention. Due to the high rate of chronic disease facing our elderly community, Fairview offers services that are designed to expand access to and support individuals with medically supervised opportunities to improve their health status. The medical team at Fairview is actively involved in state professional organizations to promote the special needs and challenges of rural elders and those with chronic disease to state legislative officials.
Program Hashtags	, Community Education, Community Health Center Partnership, Mentorship/Career Training/Internship, Prevention, Support Group,
Program Contact Information	Paulette Pontier, RN, MBA, Fairview Hospital, 29 Lewis Avenue Great Barrington, MA 01230 (413)854-9736

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Heart disease remains the leading cause of death in the nation and in Berkshire County. According the BHS's CHNA, the annual mortality rate due to heart disease is 13.5% higher in Berkshire County than the state average. Fairview Hospital is committed to helping our neighbors living with cardiac disease improve their health status through clinical oversight, education, support and exercise where participants learn to make lifestyle choices that help strengthen their hearts and lead healthier lives. The goal is to encourage them to lead a healthier life and improve management of their chronic disease, as well as address the anxiety and depression which may accompany it.	Fairview Hospital provided a comprehensive outpatient cardiopulmonary rehabilitation program to help individuals regain their health, strength and confidence in a safe and supportive environment. A multidisciplinary team of specialists offered three levels, plus a transition level of rehabilitation, which include clinical monitoring, lifestyle changes and emotional support. The goal of the transition program is to build confidence for independent exercise at a local gym once the direct oversight ends with the program. Co-pays were waived for individuals facing financial difficulty. In addition to monitoring and educating patients during their three hours of cardiac rehabilitation per week, the staff spend an average of 5 non-billable hours per patient connecting participants to resources such as nutrition counseling, mental health counseling, transportation, and facilitating medication management with clinicians. During FY25, 92 people participated in the program. Members of the team are actively involved in the Massachusetts chapter of the American Association of Cardiovascular Association to advocate for critical access to chronic disease rehabilitation in rural areas. The Cardiopulmonary team members are active participants in outreach and education, offering programs in Fairview's Life Enhancement Program, Destination Better Health, and on WSBS "Let's talk radio, which reaches the local audience.	Outcome Goal	Year 1 of 3
Chronic obstructive pulmonary disease is the top Diagnostic Related Indicator at Fairview Hospital. Citing the impact of respiratory disease in the southern Berkshires, Fairview offers pulmonary rehabilitation to address this disease and prevent it.	The Cardiopulmonary Department provides pulmonary rehabilitation and outpatient respiratory services, secondary prevention programs that help participants better manage chronic lung conditions. Attending pulmonary rehabilitation helps participants improve ability to function in daily life, decrease symptoms related to their condition, and manage anxiety and depression that is common.	Process Goal	Year 1 of 3
	Additionally, the Fairview Hospital respiratory therapy staff is		

Citing the negative impact of tobacco on health, Fairview Hospital will provide support and tools to help individuals stop smoking.	dedicated to supporting individuals with nicotine dependence in an area where nearly 11% of residents over 18 smoke tobacco. Counseling paired with nicotine replacement therapy can improve success in cessation. In addition, individualized cessation counseling is available at no charge by physician referral or self-referral. In FY'25, 15 patients received nicotine dependence counseling and therapy.	Process Goal	Year 3 of 3
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EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Mental Illness and Mental Health,
DoN Health Priorities	Built Environment, Education, N/A, Social Environment,
Health Issues	Chronic Disease-Cardiac Disease, Chronic Disease-Hypertension, Chronic Disease-Pulmonary Disease, Health Behaviors/Mental Health-Physical Activity,
Target Populations	• Regions Served: Alford, Great Barrington, Monterey, Mount Washington, Sandisfield, Sheffield, Stockbridge, • Environments Served: Rural, • Gender: All, • Age Group: Elderly, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Disability Status, LGBT Status, Refugee/Immigrant Status,

Partners:

Partner Name and Description	Partner Website
Berkshire Medical Center	www.berkshirehealthsystems.org
East Mountain Medical Rural Health Clinic	www.berkshirehealthsystems.org
VIM	www.vimberkshires.org
Community Health Programs	www.chpberkshires.org

Community Benefits Engagement, Planning and Implementation	
Program Type	Infrastructure to Support CB Collaboration
Program is part of a grant or funding provided to an outside organization	No
Program Description	Fairview's Community Benefits planning reflects our commitment to improving the health status in collaboration with our community partners. Our efforts provide an integrated framework for partnership, assessment, quantification and feedback to assess and address the health needs and improve the health status of members in our community.
Program Hashtags	Community Education, Prevention, Research,
Program Contact Information	Lauren Smith, Community Relations Director, Fairview Hospital, 29 Lewis Avenue, Great Barrington, MA 01230

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital is committed to provide the resources to meet the requirements of a comprehensive community benefits process and of the annual filing of the Community Benefits report. In FY '25, Fairview Hospital increased collaboration in aligning our efforts regionally with our BHS partners.	Fairview Hospital implemented a comprehensive program to engage the community in our efforts to serve our community and meet the Massachusetts' Attorney General's Office community benefits guidelines through community involvement in planning, implementation and evaluation of the programs that are included in the FY25 report. In FY '25, six meetings took place at Fairview Hospital that were attended by community members. In FY'25, Fairview Hospital joined BHS's Community Benefits Committee for quarterly meetings and for the production of the CHNA and CHIP. The final CHIP and CHNA are reviewed by the system-wide BHS Board of Trustees for their acceptance.	Process Goal	Year 1 of 3
Fairview Hospital will invest in building a rural network to expand community capacity and increase the ability of each individual organization to effectively serve, and not duplicate support for community members facing socio-economic hardship and obstacles to improving health status.	Fairview Hospital provides financial support to fund the position of coordinator for the Southern Berkshire Regional Health Network; a non-partisan initiative committed to work with organizations and individuals in the community to address the social determinants of health that support health and well-being in South Berkshire County. Since its inception in 2020, the SBRHN has served as a convener and collaborative stakeholder on topics of priority need, including food, transportation, housing, children and families, mental health, healthcare and the regional Community Health Initiative Plan (CHIP). The SBRHN meets need and advances health equity by creating cross-sector partnerships and system-level strategies that address the social determinants of health through convening conversation and meeting need through effective allocation and acquisition of resources.	Process Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Housing Stability/Homelessness, Mental Illness and Mental Health, N/A, Substance Use Disorders,
DoN Health Priorities	Built Environment, Education, Employment, Housing, Social Environment, Violence,
Health Issues	Other-Senior Health Challenges/Care Coordination, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Access to Healthy Food, Social Determinants of

	Health-Access to Transportation, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Education/Learning, Social Determinants of Health-Environmental Quality, Social Determinants of Health-Income and Poverty, Social Determinants of Health-Language/Literacy, Social Determinants of Health-Public Safety, Social Determinants of Health-Racism and Discrimination, Social Determinants of Health-Uninsured/Underinsured,
Target Populations	• Regions Served: Alford, Becket, Egremont, Great Barrington, Mount Washington, Sheffield, Stockbridge, West Stockbridge, • Environments Served: Rural, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Disability Status, Domestic Violence History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

Partners:

Partner Name and Description	Partner Website
Berkshire Medical Center	www.berkshirehealthsystems.org
Massachusetts Hospital Association	mhalink.org
Office of the Massachusetts Attorney General	mass.gov

Future Workforce Career Development	
Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	Creating access to opportunities that offer skills training and valuable experience is especially important in geographically rural areas where opportunities are traditionally limited. Fairview has made a long-term investment in developing a future healthcare workforce by engaging local students to pursue healthcare careers and fostering a wide range of opportunities to introduce and further develop career skills to those who work in rural areas and cannot travel for education. The focus on education develops both individual capacity as well as community capacity for a skilled workforce. Fairview Hospital also collaborates with Berkshire Health Systems in offering a wide range of career opportunities that are targeted to address under-representation in the health care industry through the Berkshire Health Systems Career Pathways Program.
Program Hashtags	Community Education, Health Professional/Staff Training, Mentorship/Career Training/Internship,
Program Contact Information	LeeAnn Fleming, Education, Fairview Hospital, 29 Lewis Avenue Great Barrington, MA 01230 (413)528-2336

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital will offer programs that serve youth as they expand their knowledge of careers available to them in order to foster a healthier community through education, community partnerships and future employment opportunities.	Fairview Hospital hosted 16 students from Monument Regional High School to work with experienced medical staff to learn about different careers. The students each experienced 264 hours in the clinical environment. In addition, 32 additional students were trained in CPR.	Outcome Goal	Year 1 of 3
Fairview Hospital will offer programs to build skills for college students pursuing careers in health care by providing intensive internship experiences to gain experience and expand skills.	Fairview Hospital hosted 50 student enrolled in colleges who are pursuing a career in healthcare. Fairview Hospital invested significant time and development of experiences tailored to each student, including a comprehensive orientation program that is similar to what employees receive. The oversight and education of this investment in our future workforce totals 5742 hours.	Process Goal	Year 1 of 3
Fairview Hospital will enhance and strengthen the preparation of nurses currently enrolled in nursing school by matching them with skilled professionals who offer experience, mentorship and additional classroom learning to enhance their experience and confidence as nurses.	Fairview Hospital hosted student enrolled in colleges who are pursuing a career in nursing. Fairview Hospital invested significant time and development of experiences tailored to each student, including a comprehensive orientation, and some skill days. The oversight and education of this investment in our future workforce totals 2742 hours.	Outcome Goal	Year 1 of 3
Fairview Hospital will recognize experienced nurses as a valuable resource to develop and support the transferal of skills and insight through mentorship and peer teaching, thereby expanding confidence and knowledge of nurses new to the field.	Six nurses enrolled and graduated from Fairview Hospital's Nurse Residency Program in FY '25. In addition, three nurses were currently in training in FY'25. The program offers a financial stipend, education and mentorship to nurses recently graduated from nursing school, increasing their success entering the field of nursing. In addition, tours and didactic learning and clinical presentation across disciplines that reflected 640 hours of didactic learning and 2588 hours of clinical training.	Process Goal	Year 1 of 3

EOHHS Focus Issues	N/A,
DoN Health Priorities	Education,
Health Issues	Social Determinants of Health-Education/Learning,
Target Populations	• Regions Served: County-Berkshire,

- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Refugee/Immigrant Status, Veteran Status,

Partners:

Partner Name and Description	Partner Website
Berkshire Community College	www.berkshirecc.org
BHRSD	www.bhrsd.org
SBRSD	www.sbrsd.org
Simon's Rock College at Bard	www.simons-rock.edu
University of Massachusetts	www.umass.edu/nursing

Prevention and Wellness

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	The health of our community is significantly impacted by socio-economic factors and access to information and services. It is estimated that 80% of health outcomes result from factors other than clinical care. Fairview recognizes the responsibility to serve as an advocate for the health and wellness of our community within our hospital as well as extending our impact to improve health status beyond the walls of the hospital. Established partnerships and collaborations that extend the reach of medical expertise, service and credible health information to the broader community. Prevention and wellness programs and initiatives provide many opportunities for individuals and organizations to raise the standard of health. Fairview Hospital has a tradition of offering prevention and wellness programs to address issues including health care access, healthy food access, and diseases that the CDC attributes these among the factors that result in greater likelihood of mortality for rural residents. Our goal is to provide information and programs that address critical health issues including: heart disease, cancer, unintentional injury, chronic lower respiratory disease, and stroke.
Program Hashtags	Community Education, Health Professional/Staff Training, Health Screening, Prevention, Support Group,
Program Contact Information	Rich Berry, Director of Operations, Fairview Hospital, 29 Lewis Avenue, Great Barrington, MA 01230

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital is committed to raising health literacy and remove barriers through free health education.	Access to health information and services continue to be an obstacle that limits access to care. In addition to frequent radio interviews on WSBS's "Let's Talk" program, which is a popular communications channel, Fairview Hospital provides physicians and medical providers on topics of health, that reach a broad audience through the free community health education program, "Destination Better Health." Topics included the Stigma of Substance Abuse, POLST and MOLST, Preparing for Emotional Changes After Childbirth, Blood Pressure 101, Arthritis, Preventing Back Pain, Heart Care and other topics that address important health issues in our community.	Outcome Goal	Year 1 of 3
Fairview Hospital will support area youth through partnerships and support for local organizations directly supporting youth for depression, substance use/addiction and suicide particularly among LGBTQ+ youth.	Fairview Hospital provides financial support to Railroad Street Youth Project to sponsor the student-led peer support group for LGBTQ students. The group meets weekly to provide mutual support, understanding and is an important local resource in a rural area for LGBTQ youth who face high rates of depression.	Process Goal	Year 1 of 3
Fairview Hospital will provide free education and support to improve the health status of babies and mothers.	The Family Birthplace at Fairview Hospital offers free childbirth education and free breastfeeding education and support to anyone seeking their services. In FY'25, maternal child health staff launched an initiative to provide support and guidance for the emotional challenges that often accompany childbirth. A free community education program was also offered on the subject.	Outcome Goal	Year 3 of 3
Recognizing that housing status has a major impact on health status, Fairview Hospital will support local organizations that address housing stability and the homeless.	Fairview Hospital provides financial support to Construct, the Community Development Corporation of South Berkshire and the Thornewood, local organizations that address housing, homelessness and affordability in the area. In addition, Fairview's participation as a stakeholder in the Southern Berkshire Rural Health Network (SBRHN) involves advocacy to expand and support local affordable housing initiatives. The SBRHN continues to be an active stakeholder and convener to address the issue of homelessness.	Outcome Goal	Year 1 of 3

As a Massachusetts designated Primary Stroke Center, Fairview Hospital will raise community awareness of stroke, in order to decrease time between onset and treatment of stroke.	Fairview Hospital prioritizes messaging on the signs and symptoms of stroke and the importance to get immediate health treatment. This messaging is played during every Red Sox game on WSBS and announced at the weekly Sounds of Summer music series during the summer. Stroke information is shared through flyers at all community outreach events in both English and Spanish.	Outcome Goal	Year 1 of 3
Fairview Hospital is committed to decrease food insecurity and increase access to quality nutrition for individuals and families that are economically stressed and do not have financial resources to meet basic needs.	Fairview Hospital sponsored a Food Vulnerability coordinator who worked closely with pantries and schools to increase food access to vulnerable communities. The program was instrumental in establishing the Food Box Program with local schools, which provide free bags of food made available to local families. Addressing food vulnerability is primarily handled through community planning and engaging, working as part of a food resource hub through the SBRHN. Additionally, Fairview Hospital donates unused foods, prepared for hospital staff, to the local food pantry and homeless shelters. These meals include soups and main courses. In FY'25, Fairview donated 1965 pounds of prepared foods. According to Feeding America, a leading hunger relief, a pound of food donated is worth 1.2 meals. In addition, the hospital Volunteer Department holds multiple food drives to meet the shortages shared by the pantry.	Process Goal	Year 1 of 3
Fairview Hospital responds to specific community concern with medical and health education that is adapted to the communications channels, language and cultural contexts of specific audiences.	Fairview Hospital provided 5711 encounters needing interpreter services, including in-person, video and by phone, to support non-English speakers who need care in FY'25. In addition, radio programs were offered on the topic of Diabetes on Mundo Latino, a Spanish speaking radio program The Language Services team is active in outreach efforts, coordinating the BHS booth at Festival Latino and participating in numerous community events throughout the year.	Process Goal	Year 1 of 3
Fairview Hospital will address the issue of social isolation among the elderly with opportunities for engagement, socialization and nutrition.	Fairview hosts the Senior Ambassador Supper/Lunch program six times a year, a popular program that offers seniors the opportunity to socialize, speak with hospital staff and become comfortable with the hospital environment, learn about services, and enjoy a free meal. The project is a partnership between the hospital dietitians, food service staff, the Southern Berkshire Rural Health Network and the Quality Department. Each luncheon hosts 20 participants. There is no charge to attend.	Outcome Goal	Year 1 of 3
Fairview Hospital is committed to raising community capacity and reduce the stigma of seeking help for mental health issues facing individuals in the southern Berkshires.	Fairview Hospital is committed to work with area partners to support mental health access as well as reduce the stigma. In FY 25, Fairview Hospital and Berkshire Health Systems participated in Rural Health Recovery "Smash the Stigma" event, providing information and resources to attendees. Mental Health First Aid was extended to the community through a full day program offered by Clinical Support Options. Fairview Hospital also collaborated with other organizations to raise awareness of stigma in accessing care in the community and at the hospital, in order to encourage individuals to seek support and encourage family and friends to be aware of the tools and resources available. In addition, Fairview Hospital promotes the use of Narcan through education and awareness on hospital-sponsored billboards.	Outcome Goal	Year 1 of 3
Transportation plays a major role in access to care and services in a rural community. Fairview Hospital will provide free transportation to support patients who lack access and assure their safety.	Fairview Hospital provides transportation for patients who do not have access to post-acute care transportation. In case of homeless patients, Fairview Hospital provided two nights of shelter in a local hotel for safety.	Outcome Goal	Year 1 of 3
Like rural communities across the nation, many Berkshire towns have some of the highest rates of elderly residents in the state, with high rates of living alone. Fairview Hospital is aware of the vulnerability of elders and will work with organizations and directly with elderly patients to improve their safety and post-hospital recovery.	At Fairview Hospital, people 65 and older account for 33% of all Emergency Department visits. Fairview Hospital will deliver healthcare targeted to the unique needs of our patients in order to decrease revisit rates to the hospital. Our goal is to improve the care provided to elders and reduce geriatric emergency room revisits and readmissions for the same cause within 30 days. The staff identify elderly patients who may be vulnerable during hospital treatment. These patients receive follow-up telephone calls to make sure that they have the ability and access to resources recommended by the medical team. The effort has decreased follow-up visits from 39% to 19% among patients selected.	Outcome Goal	Year 1 of 3
As part of the Berkshire Health Systems commitment to health equity and community need, Fairview Hospital will seek to identify and address socio-economic vulnerability during every medical interaction in order to identify opportunity to address issues that contribute to health status.	In pursuing this goal, Fairview Hospital has heard the concern of local seniors who are uncomfortable sharing information as well as answering these important questions. Fairview Hospital received a Small Hospital Improvement Program (SHIP) grant to fund education and communications that targets rural elders through building trust and awareness of why questions about health and safety are now part of medical care. Fairview Hospital printed "We Ask Because We Care" pads, printed flyers and hand delivered to the libraries, town halls and senior centers in the small communities in our service area, building relationships with trusted individuals who can support the message that decreases fear of sharing important information with their medical provider.	Process Goal	Year 1 of 3
Recognizing the high rate of fatalities on rural country roads in the southern	Citing the high rate of death on Berkshire County roads, Fairview		

Berkshires, Fairview Hospital will actively promote the "don't text and drive" to bring attention to the danger of distracted driving campaign.	Hospital targets a younger audience through ongoing messaging about the dangers of texting and driving during high school sports coverage on the local radio.	Outcome Goal	Year 1 of 3
Fairview Hospital will actively promote the important role parents play in preventing their children from developing substance use disorder (SUD).	Fairview Hospital promotes the important role parents play in guiding children in the danger of substance use disorder. Radio promotion on high school sports programming is an effective venue for supporting the target audience of parents.	Outcome Goal	Year 1 of 3
Fairview Hospital will connect young children gain access to the supports and services they need to provide for healthy development.	Fairview Hospital and Berkshire Health Systems are key partners in the Southern Berkshire Community Care Collaborative, a collaboration with area schools to connect struggling students and parents to the supports they need to achieve success in the classroom. In FY'25, 65 children received referrals, resources and support to improve their ability to thrive and their families the capacity to provide needed access to care and guidance.	Outcome Goal	Year 1 of 3
Fairview Hospital will deploy the skill and expertise of its healthcare team to assist individuals who are ready to make healthier lifestyle change.	Fairview Hospital hosts the Life Enhancement Program for patients who are typically from low-income or medically underserved communities. The 12-week program guides them to change their life and reach their best health and wellness. The program content focuses on the four dimensions of health: physical, mental, emotional and spiritual. Fairview Hospital's dietician, an integral member of the LEP team, also offered a program in the Destination Better Health Community Health Series entitled "Adjusting Our Diet and Eating Habits as We Age." The program was free and attended by 12 community members.	Outcome Goal	Year 1 of 3
Fairview Hospital will address maternal barriers to health for Spanish speaking patients in labor.	Fairview Hospital applied for and received a state grant to make a bilingual doula available for patients whose first language is Spanish. The goal is to provide more support and better communications for patients in labor. The hospital used the grant to train a bi-lingual nurse to be available to provide additional support and comfort to mothers in labor.	Outcome Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Housing Stability/Homelessness, Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Built Environment, Education, Employment, Housing, Social Environment,
Health Issues	Cancer-Skin, Chronic Disease-Alzheimer's Disease, Chronic Disease-Arthritis, Chronic Disease-Asthma/Allergies, Chronic Disease-Cardiac Disease, Chronic Disease-Chronic Pain, Chronic Disease-Colitis/Crohn's Disease, Chronic Disease-Diabetes, Chronic Disease-Hypertension, Chronic Disease-Osteoporosis, Chronic Disease-Overweight and Obesity, Chronic Disease-Pulmonary Disease, Chronic Disease-Stroke, Health Behaviors/Mental Health-Depression, Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Physical Activity, Health Behaviors/Mental Health-Stress Management, Injury-Home Injuries, Maternal/Child Health-Parenting Skills, Other-Cultural Competency, Other-Emergency Preparedness, Other-Senior Health Challenges/Care Coordination, Other-Vision, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Access to Transportation, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Domestic Violence, Social Determinants of Health-Education/Learning, Social Determinants of Health-Environmental Quality, Social Determinants of Health-Homelessness, Social Determinants of Health-Income and Poverty, Social Determinants of Health-Language/Literacy, Social Determinants of Health-Nutrition, Social Determinants of Health-Public Safety, Social Determinants of Health-Racism and Discrimination, Social Determinants of Health-Uninsured/Underinsured, Social Determinants of Health-Violence and Trauma, Substance Addiction-Opioid Use, Substance Addiction-Smoking/Tobacco Use,
Target Populations	• Regions Served: Alford, Egremont, Great Barrington, Lee, Monterey, Mount Washington, New Marlborough, Otis, Sandisfield, Sheffield, • Environments Served: Rural, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: English, Spanish, • Additional Target Population Status: Disability Status, Domestic Violence History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

Partners:

Partner Name and Description	Partner Website
Berkshire Hills Regional School District	www.bhrsd.org
Southern Berkshire School District	www.sbrsd.org
Berkshire South Community Center	www.berkshiresouth.org
MACONY Pediatrics	berkshirehealthsystems.org
Railroad Street Youth Project	rsyp.org
The Family Resource Center	www.csoinc.org
Multicultural Bridge	www.multiculturalbridge.org

Provider Recruitment/Retention

Program Type	Community-Clinical Linkages
Program is part of a grant or	No

funding provided to an outside organization	
Program Description	Access to primary care is a challenge in rural communities. Fairview Hospital serves a community that is designated a Medically Underserved Area. Fairview has partnered with other health care organizations to improve the viability and stability of area practices and medical services. Fairview participates as part of Berkshire Health Systems and is the holder of licenses for three Rural Health Clinics sites operating within Berkshire County.
Program Hashtags	Not Specified
Program Contact Information	Joan Pezzano, ACNO, Fairview Hospital, 29 Lewis Avenue, Great Barrington, MA 01230

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital will identify gaps in access to care and collaborate with area providers and practices to recruit medical professionals to meet the needs of our community.	Fairview Hospital medical and administrative providers collaborate with the recruiting team of Berkshire Health Systems to support their efforts to recruit physicians, nurse practitioners and physician's assistants to our rural community.	Outcome Goal	Year 1 of 3
Citing the impact of declining maternal child health services in rural areas nation-wide, Fairview Hospital is committed to offer high quality maternal child health services in the southern Berkshires.	Fairview Hospital provides financial support to Community Health Programs to maintain access to high quality obstetric-gynecologists in a rural area.	Outcome Goal	Year 1 of 3
Fairview Hospital will support collaboration among area providers to provide a strong medical community to care for the community.	Fairview Hospital launched the Collaborative of Advanced Practice Providers (APP in NPs, PAs, and CRNAs). The group brings together clinicians from Berkshire Health Systems, Community Health Programs and private practices for two-hour sessions focused on continuing education, peer support and collective problem-solving around community health needs. The goal is to strengthen information sharing and professional connections that will enhance communications across organization and support high-quality coordinated care.	Process Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Mental Illness and Mental Health,
DoN Health Priorities	N/A,
Health Issues	Social Determinants of Health-Access to Health Care, Social Determinants of Health-Racism and Discrimination,
Target Populations	• Regions Served: Not Specified • Environments Served: Rural, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Community Health Programs	www.chpberkshires.org
MACONY Pediatrics	www.berkshirehealthsystems.org
East Mountain Medical Rural Health Clinic	www.berkshirehealthsystems.org

Quality Reporting Data	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Fairview Hospital participates in national quality reporting and quality measurement to complement the national rural health database and initiatives to improve the delivery of health services in rural areas.
Program Hashtags	Research,
Program Contact Information	Karen Doyle, Director Quality Department, Fairview Hospital, 29 Lewis Ave, Great Barrington, MA 01230

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital contributes to health information databases to improve health services, identify gaps and support national health quality initiatives.	Fairview Hospital contributes to national and regional databases which are designed to improve health standards and outcomes on a broad level. In FY'25, Fairview Hospital contributed to the American Heart Association (AHA) Get with the Guidelines Program. In addition, Fairview Hospital, in addition to other Berkshire Health Systems' hospitals, received national recognition from the AHA for the quality of performance and outcomes achieved for our patients.	Process Goal	Year 1 of 3

EOHHS Focus Issues	N/A,
DoN Health Priorities	Education, Housing, Social Environment,
Health Issues	Not Specified
Target Populations	• Regions Served: All Massachusetts, • Environments Served: Rural, • Gender: All, • Age Group: Adults, • Race/Ethnicity: All, • Language: English, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
American Cancer Society	americancancersociety.org
Berkshire Medical Center	www.berkshirehealthsystems.org
Massachusetts DPH	massdph.gov
American Heart Association	aha.org
American Stroke Association	Americanstrokeassociation.org

Rural Community Emergency Response

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Rural communities face unique challenges in preparing for, responding to, and recovering from disasters and sudden unexpected situations (both natural and man-made crisis) that require immediate and efficient mobilization of resources to protect the health and safety of our community. Typical challenges include resource limitations of equipment, supplies and manpower, access to healthcare, remoteness and geography, low population density and communications issues. Adequate ambulance service in rural community has reached a critical status. Fairview Hospital medical and administrative leadership, in conjunction with Berkshire Health Systems leadership, are actively involved in regional discussions to address the need.
Program Hashtags	Community Education, Community Health Center Partnership, Health Professional/Staff Training, Prevention, Support Group,
Program Contact Information	Megan Reilly, Fairview Hospital, 29 Lewis Ave Great Barrington, MA. (413) 854-9656

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Fairview Hospital is committed to support the effectiveness of area response teams in the field. Our medical team recognizes the critical role front line emergency and safety response teams have on patient outcomes. The shortage of rural emergency resources requires many levels of support. As the receiving hospital of many of these patients, Fairview Hospital will strengthen quality and address the need for resources.	Fairview Hospital provides medical expertise and oversight by emergency physicians and quality officers to improve emergency medical care in partnership with fire, police and first responders in the southern Berkshires. Local volunteer ambulance crews received chart review, process improvement measures, team-building exercises and training. In addition, Fairview Hospital donated Narcan, epi-pens and other lifesaving pharmaceuticals worth over \$22,000 to assist first responders in the field.	Process Goal	Year 1 of 3
Fairview Hospital is committed to collaborate with area health and safety officials to create an emergency prepared community, coordinated resources, and planning for large scale events.	Fairview Hospital is the center of healthcare in the southern Berkshires. The hospital supports an Emergency Manager, who is dedicated to preparing the community, inside the hospital and outside the hospital, for the possible emergencies that can occur. The Emergency Manager plays a key role in the Southern Berkshire Regional Emergency Planning Network, collaborating with police, fire and EMS at monthly meetings to discuss needs and build capacity and coordinated resources in order to have a unified and skilled emergency system in place. Special focus is placed on reach vulnerable and diverse populations in all trainings.	Process Goal	Year 1 of 3
Fairview Hospital will collaborate with regional partners to protect vulnerable populations on recognized threats to safety and security.	Fairview Hospital is a member of TRIAD, an organization including Great Barrington Police, Berkshire County Sheriffs Office and Berkshire County District Court, and five area towns, in protecting the interests and safety of seniors. In FY’25, Fairview Hospital’s Emergency Management team worked closely with authorities to provide education and outreach on the issue of scams targeted to the senior community.	Outcome Goal	Year 1 of 3
	Fairview Hospital hosts the monthly Southern Berkshire Regional Emergency Planning Committee, a meeting that focuses on training, planning and collaboration in order to prepare the southern Berkshires to safely address emergency situations. The benefits of ongoing collaboration and engagement with		

Fairview Hospital will collaborate with area organizations to respond to situations that command immediate action and response.	community responders was evident in FY'25, when Fairview Hospital worked closely with area health, safety, fire and first responders to address a wildfire that spread in November, dangerously close to residential areas. At the time, Fairview Hospital's Chief of the Emergency Department was interviewed on the local radio advising about air quality and health risks for individuals with respiratory issues. Fairview Hospital's Emergency Manager serves on the Mercy Sunday Planning Committee, and is on site during the event in April, which brings nearly 20,000 pilgrims to Stockbridge.	Outcome Goal	Year 1 of 3
Fairview Hospital will play an active role in developing a strong rural EMS network in the southern Berkshires.	Fairview Hospital medical professionals have participated in efforts to stabilize the services and viability of local ambulance squads which are facing severe staffing and funding shortages. Participation in community meetings, relationship building and advocacy are actively pursued to confront the issue which has become a critical need in the southern Berkshires.	Outcome Goal	Year 3 of 3
Fairview Hospital will collaborate with area emergency services providers to strengthen training and effective resource response for hostile events.	Fairview Hospital Emergency Response hosted a program for area first responders which covered how to care for patients in a hostile, active shooter environment. The program was taught by a representative of the Berkshire County Sheriff's Office and included skills in tourniquet, triage and immediate techniques for rescue and recovery in an active shooter environment. Over 20 individuals participated in one of the three sessions offered.	Outcome Goal	Year 1 of 3
Fairview Hospital will be part of a regional emergency network that is prepared to respond to regional emergency situations with effective plans and resource allocation that is aligned with regional, state and federal agencies.	Fairview Hospital works closely with other BHS hospitals to provide a coordinated regional plan of emergency preparation, that is aligned with regional, state and national organizations to assure a high level of preparation and response when an emergency occurs. Among the efforts in FY'25 was an Information Command Program to increase awareness of the flow of information and proper channels of information distribution to assure safety for the public.	Process Goal	Year 1 of 3
Fairview Hospital's Emergency Department will receive training to handle maternal child emergencies.	Fairview Hospital focused on the issues of maternal child health in a rural community, where maternal child health emergencies are rare, but the hospital must be prepared. Fairview Hospital conducted two multi-departmental and organizational trainings lead by COMET, an education consultant who was retained to conduct education and training for Fairview Hospital's emergency and surgical teams to stabilize patients who present with life-threatening hypertension and post-partum hemorrhage. Additional simulation exercises were presented by the Maternal Child Health Director to improve recognition and treatment of maternal hypertension and post-partum hemorrhage.	Process Goal	Year 1 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Housing Stability/Homelessness, Mental Illness and Mental Health, Substance Use Disorders,
DoN Health Priorities	Built Environment, Education, Employment, Housing, Social Environment, Violence,
Health Issues	Other-Emergency Preparedness,
Target Populations	• Regions Served: Alford, Becket, Great Barrington, New Marlborough, Sheffield, Stockbridge, • Environments Served: Rural, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Domestic Violence History, LGBT Status, Refugee/Immigrant Status, Veteran Status,

Partners:

Partner Name and Description	Partner Website
American Red Cross	www.redcross.org
Berkshire County CERT	ww.citizenscorps.gov
Berkshire Medical Center	www.berkshirehealthsystems.org
BHRSD	www.bhrsd.org
BVNA	www.berkshirehealthsystems.org
New Marlborough Ambulance Squad	www.newmarlboroughma.gov
Otis Rescue Squad	www.townofotisma.com
Sandisfield Ambulance Squad	www.sandisfield.org
Southern Berkshire Regional School District	www.sbrsd.org
Southern Berkshire Volunteer Ambulance Squad	www.sbvas.com
Simon's Rock College at Bard	www.simons-rock.edu
Western Mass Disaster Animal Response Team	www.wmdart.org
Western Mass Emergency Medical Services	www.wmems.org

Expenditures

Total CB Program Expenditure	\$1,452,875.00
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CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	\$448,109.00	Not Specified
Community-Clinical Linkages	\$702,529.00	Not Specified
Total Population or Community-Wide Interventions	\$126,780.00	Not Specified
Access/Coverage Supports	\$114,282.00	Not Specified
Infrastructure to Support CB Collaborations Across Institutions	\$61,175.00	Not Specified

CB Expenditures by Health Need	Total Amount
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$364,674.20
Mental Health/Mental Illness	\$273,300.20
Housing/Homelessness	\$268,300.20
Substance Use	\$278,300.20
Additional Health Needs Identified by the Community	\$268,300.20

Other Leveraged Resources	\$15,000.00
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Net Charity Care Expenditures	Total Amount
HSN / Payor Assessment	\$409,476.00
HSN Denied Claims	\$22,352.00
Free/Discount Care	\$47,979.00
Total Net Charity Care	\$479,807.00

Total CB Expenditures:	\$1,947,682.00
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Additional Information	Total Amount
Net Patient Service Revenue:	\$81,875,359.00
CB Expenditure as Percentage of Net Patient Services Revenue:	2.38%
Approved CB Program Budget for FY2026: (*Excluding expenditures that cannot be projected at the time of the report.)	\$1,400,000.00
Comments (Optional):	Not Specified

Optional Information

Hospital Publication Describing CB Initiatives:	Not Specified
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Bad Debt:	\$4,841,321.00
Bad Debt Certification:	Certified
Optional Supplement:	Not Specified